



Monthly Noise Complaint & Operations Summary

**January
2020**

Complaints:

Many factors contribute to the number of complaints received each month. An unusual flight may get the attention of a large group of people. Re-routed traffic from nearby airports can add more planes to the skies. Cloud cover may reflect sound. A handful of people file multiple reports, sometimes dozens on a daily basis.

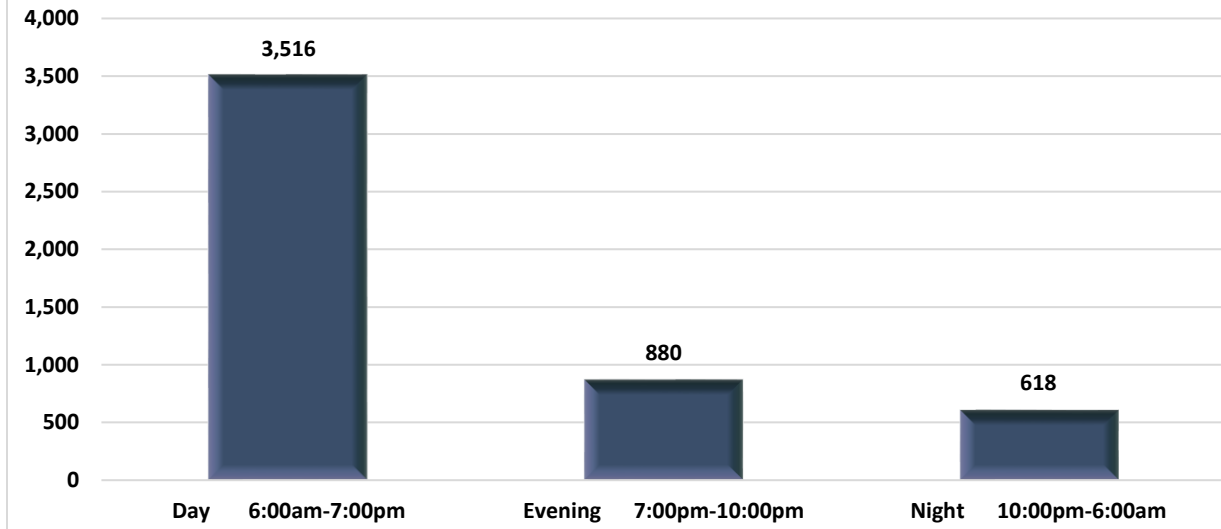
Noise complaints are received via the Airport's web based noise complaint form or telephone hotline. Complaints can be correlated to specific flight operations using a combination of radar tracks, the aircraft's automatic surveillance system and the FAA flight plan system.

<h1>234</h1> <p>Distinct households filed a noise inquiry this month</p>	<h1>5,014</h1> <p>Noise complaints received from those households</p>	<h1>3,401 or 67.8%</h1> <p>Noise inquiries were submitted by ten households</p>
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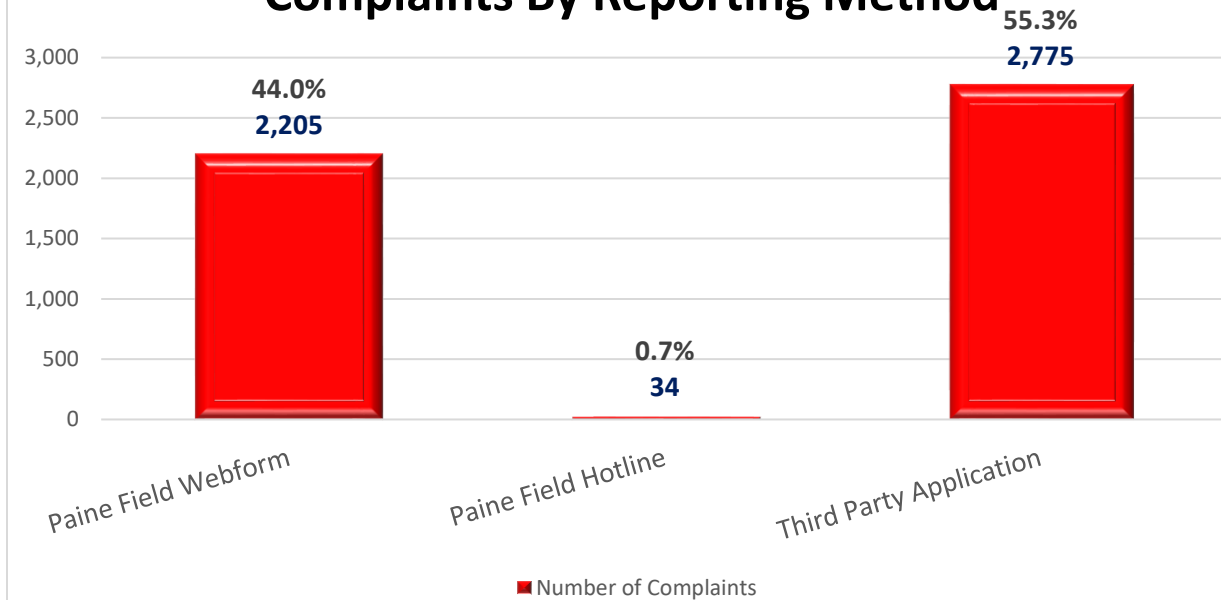
***5 households were responsible for 57.9% of all noise complaints**

****1 household was responsible for 29.8% of all noise complaints**

Noise Complaints By Time



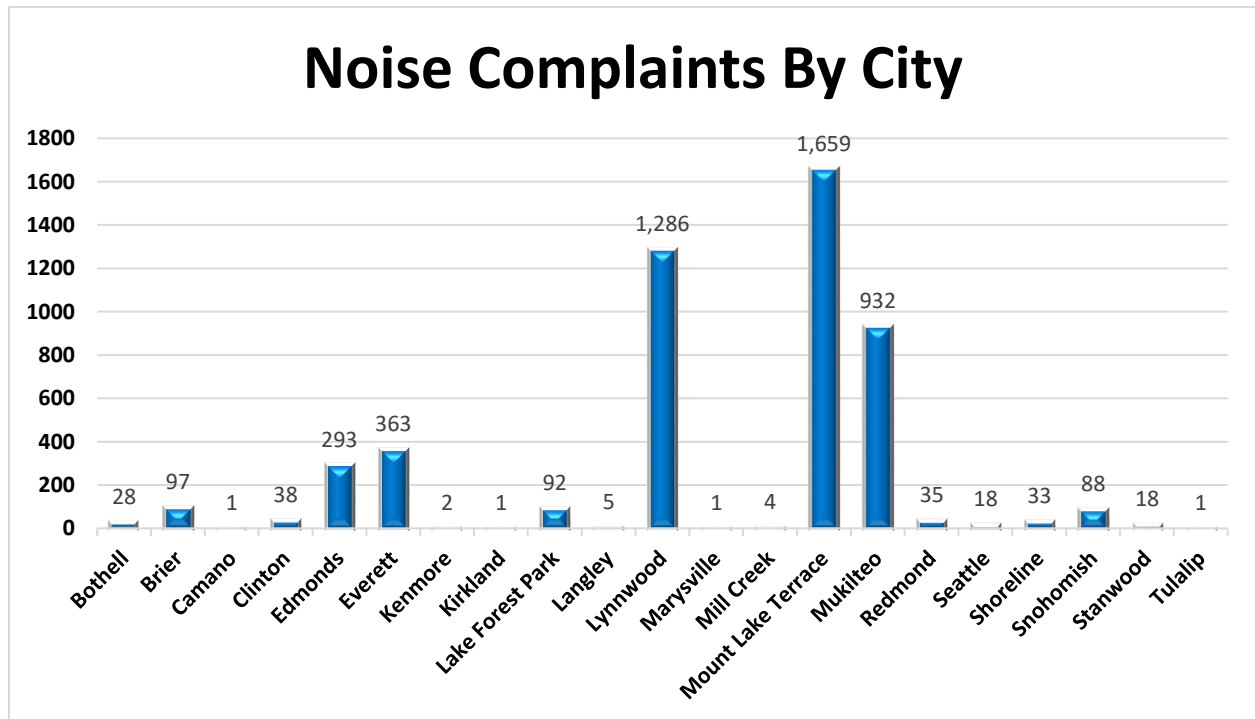
Complaints By Reporting Method



Reporting Method	Number of Complaints	% of Complaints
Paine Field Webform	2,205	44.0%
Paine Field Hotline	34	0.7%
Third Party Application	2,775	55.3%

Noise Complaints by City

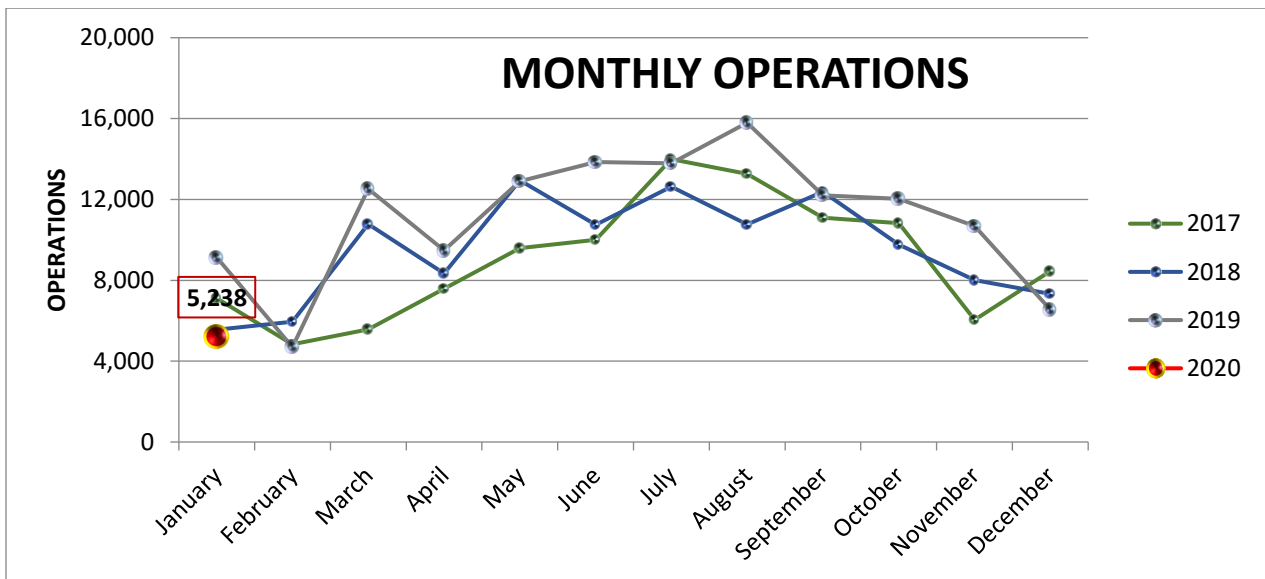
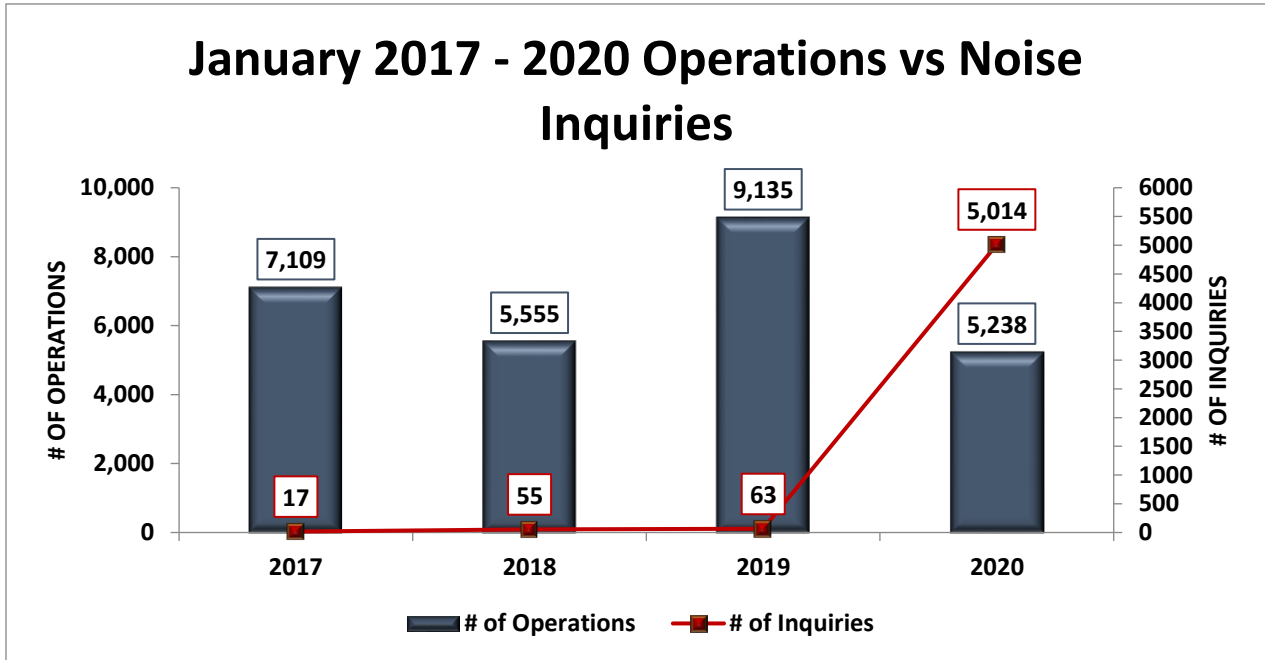
City	Households	Complaints	Complaints/Household	% of Complaints
Bothell	6	28	4.7	0.56%
Brier	2	97	48.5	1.93%
Camano	1	1	1.0	0.02%
Clinton	9	38	4.2	0.76%
Edmonds	32	293	9.2	5.84%
Everett	33	363	11.0	7.24%
Kenmore	1	2	2.0	0.04%
Kirkland	1	1	1.0	0.02%
Lake Forest Park	9	92	10.2	1.83%
Langley	3	5	1.7	0.10%
Lynnwood	55	1286	23.4	25.65%
Marysville	1	1	1.0	0.02%
Mill Creek	4	4	1.0	0.08%
Mount Lake Terrace	8	1659	207.4	33.09%
Mukilteo	46	932	20.3	18.59%
Redmond	3	35	11.7	0.70%
Seattle	5	18	3.6	0.36%
Shoreline	4	33	8.3	0.66%
Snohomish	5	88	17.6	1.76%
Stanwood	2	18	9.0	0.36%
Tulalip	1	1	1.0	0.02%
Woodinville	3	19	6.3	0.38%
Total	234	5014		



Noise Brief:

During January 2020, Paine Field received a total of 5,014 noise comments from the surrounding communities. Data show that 10 households were responsible for 67.8% of the noise comments.

During January 2020, the Paine Field Air Traffic Control Tower recorded 5,238 flight operations. This is a 42.7% decrease in operations compared to January 2019 which had 9,135 operations. The four-year average for January is 6,759 flight operations. Total operations for January 2020 were 22.5% below the average.



- Paine Field Online: www.paineairport.com
- Noise Abatement Procedures: www.paineairport.com/159/Noise-Abatement-Procedures
- Paine Field FAQ: www.paineairport.com/215/Noise-FAQs
- Noise Comment Form: www.planenoise.com/kpae
- Noise Comment Hotline: 425-284-0500